IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Patrick Stamm

Docket:

60027.0199USU1/BS030095

Title:

Customer Feedback Method and System

CERTIFICATE UNDER 37 CFR 1.10

'Express Mail' mailing label number: EV188519731US

Date of Deposit: August 19, 2003

I hereby certify that this paper or fee is being deposited with the United States Postal Service 'Express Mail Post Office To Addressee' service under 37 CFR 1.10 and is addressed to Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Name: Christopher J. Leonard

Mail Stop PATENT APPLICATION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

We are transmitting herewith the attached:

Transmittal sheet, in duplicate, containing Certificate under 37 CFR 1.10.

Utility Patent Application: Spec. 20 pgs; 25 claims; Abstract 1 pgs.
The fee has been calculated as shown below in the 'Claims as Filed' table.

■ 6 sheets of formal drawings

A signed Combined Declaration and Power of Attorney

Assignment of the invention to BellSouth Intellectual Property Corporation, Recordation Form Cover Sheet

Other: Authorization to charge Deposit Account No. 13-2725 in the amount of \$840 to cover the Filing Fee and \$40 to cover the Assignment Recording Fee

Return postcard

CLAIMS AS FILED

Number of Claims Filed		In Excess of:		Number Extra		Rate		Fee
Basic Filing Fee								\$750.00
Total Claims					_			470000
25	1-1	20	=	5	X	18.00	=	\$90.00
Independent Claims								4>0.00
3	-	3	=	0	х	84.00	=	\$0.00
MULTIPLE DEPENDENT CLAIM FEE								\$0.00
TOTAL FILING FEE								\$840.00

Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

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